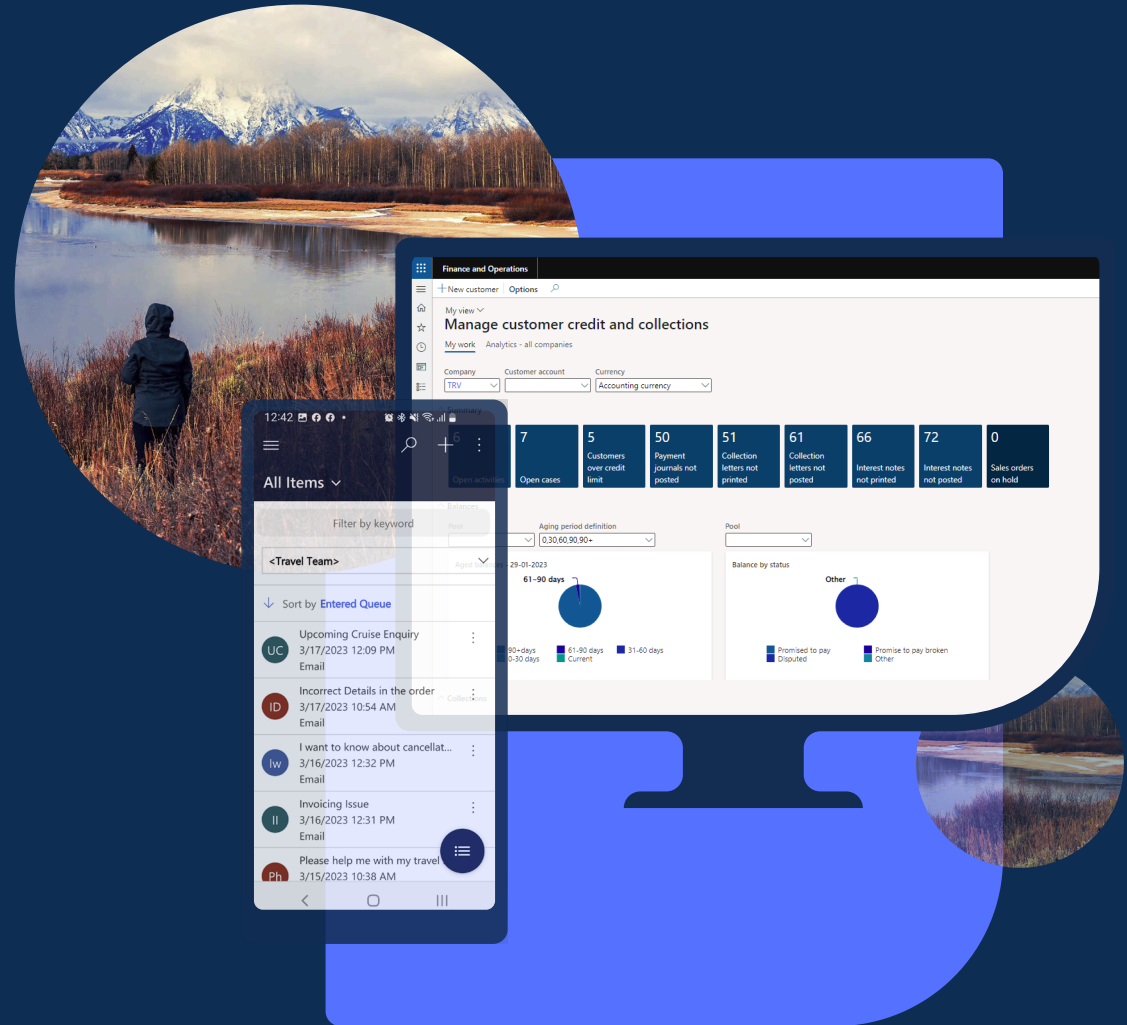




# Features to make your travel business run smoothly

## TravelOperations Enterprise

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## GDS import

The GDS import framework is an engine designed to integrate not just the main GDS' (Amadeus, Sabre and TravelPort) but also any other booking source providing structured formatted layouts such as XML, JSON, TXT etc. and supports communication channels such as VPN, Web service or similar.

## Service fees

Providing a sophisticated matrix based on booking channel, itinerary details, customers, ticket type and value, the Travel Operation service fee module will meet the request for high level of automation and control of service fees.

## Periodic service fees

Utilizing the advanced service fee matrix it is possible to offer your customers one common service fee invoice periodically with individual payment terms and interval as per request.

## Sales fees

An additional module offering the ability to add fee based on number of PNR's, Sales orders or per invoice. The ability to bundle fee on multiproduct sales.

## BSP/ARC reconciliation

BSP and ARC is integrated in TravelOperations giving you full control, making sure that all flight tickets are invoiced correctly and validating that all transactions charged from the BSP vendor are reconciled easy and efficiently. Create ADM & ACM from the BSP file.

## Credit card handling and reporting

Supporting numerous standard layouts and the required selling, posting and control process, Travel Operations offers industry standards for reporting billing and enhanced data for credit card transactions.



## Business intelligence for travel agencies

Instant access to data is the key to make decisions and Travel Operations utilizing the newest technology from Microsoft offers exactly this. The deep integration and the high level of information captured and stored from the booking channels (GDS etc.), will enable the user to offer internal and external reporting on a very detailed level.

## Hotel and car commission

Based on data from the booking source, this module allows the travel agent to track, trace and collect commissions for hotel and car pay direct transactions. The module integrates with the main clearing houses and offers a standard import layout for easy upload of paid commission. It allows the backend to affect consultant and department turnover and margin directly from the module.

## Travel sales tax

The travel sales tax modules enables your company to set up a matrix supporting sales tax based on itinerary details and supports margin or regular sales tax calculation.

## Accrual accounting

Accrual accounting allows easy accounting recognizing the economic events of your company regardless of when cash transactions occur. This method allows the current cash inflows/outflows to be combined with future expected cash inflows/outflows to give a more accurate picture of the current financial condition.

## Gift cards

The ability to account for pending gift cards and manage remaining amount to avoid fraud or overspending.

## Itinerary creation

Based on the vast quantity of data captured from the booking source in combination with basic data tables to sophisticate the level of details, Travel Operations offers a flexible itinerary layout that always displays current data.

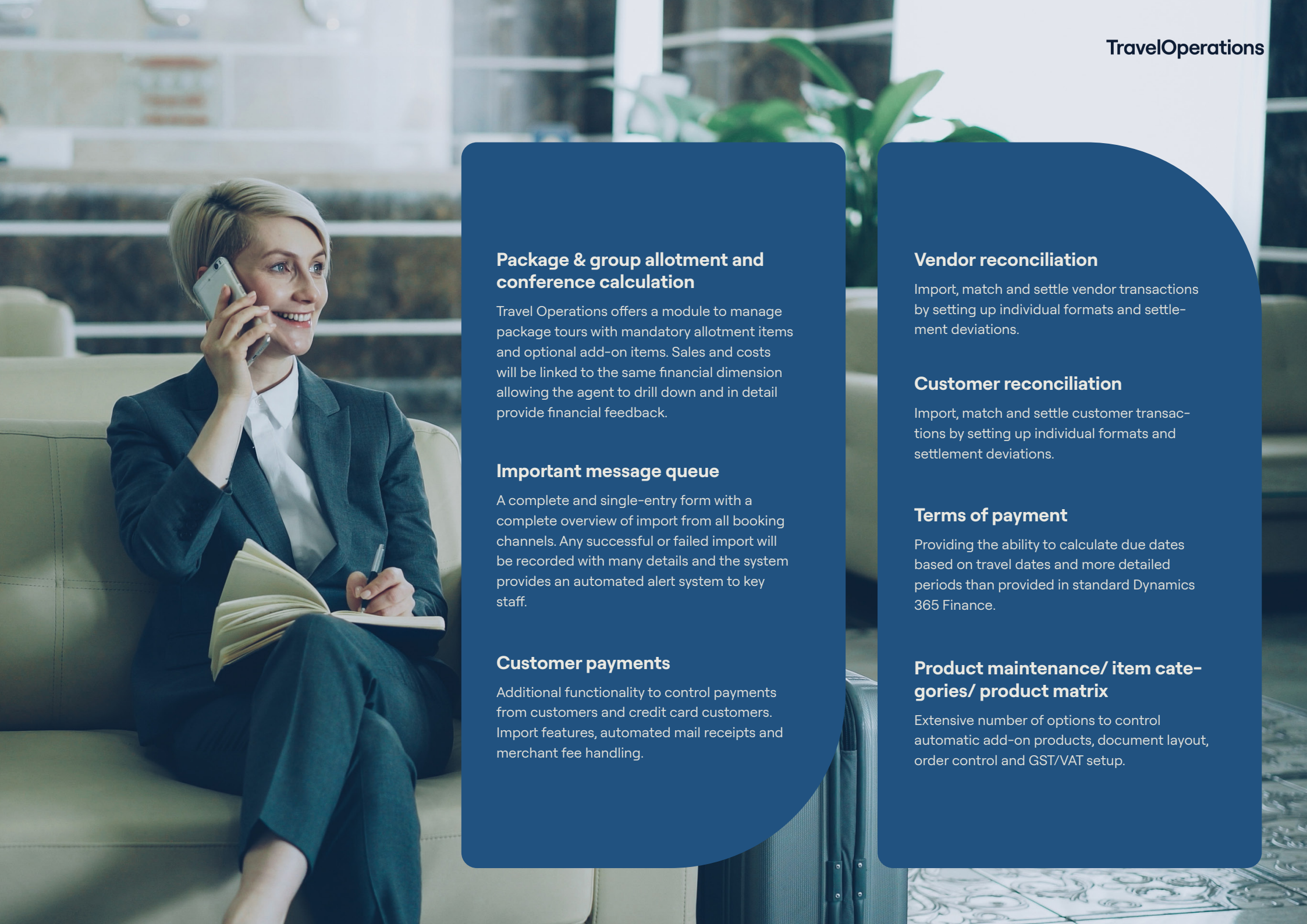
## Ticket center module

This module offers the ability to manage a central ticket center across legal entities and/or branches utilizing external mid and back-office applications.

## Refunds

Refund form to manage fee and approval workflow for refunds.



A woman with short blonde hair, wearing a dark green business suit over a white collared shirt, is sitting on a light-colored leather sofa. She is smiling and talking on a silver smartphone held to her left ear. In her left hand, she holds a pen over an open notebook resting on her lap. The background is a bright, modern interior with large windows and a green plant.

### **Package & group allotment and conference calculation**

Travel Operations offers a module to manage package tours with mandatory allotment items and optional add-on items. Sales and costs will be linked to the same financial dimension allowing the agent to drill down and in detail provide financial feedback.

### **Important message queue**

A complete and single-entry form with a complete overview of import from all booking channels. Any successful or failed import will be recorded with many details and the system provides an automated alert system to key staff.

### **Customer payments**

Additional functionality to control payments from customers and credit card customers. Import features, automated mail receipts and merchant fee handling.

### **Vendor reconciliation**

Import, match and settle vendor transactions by setting up individual formats and settlement deviations.

### **Customer reconciliation**

Import, match and settle customer transactions by setting up individual formats and settlement deviations.

### **Terms of payment**

Providing the ability to calculate due dates based on travel dates and more detailed periods than provided in standard Dynamics 365 Finance.

### **Product maintenance/ item categories/ product matrix**

Extensive number of options to control automatic add-on products, document layout, order control and GST/VAT setup.



### **Product/ product prices**

Administration of own season and/or allotment content. Advanced database to upload price, season and product type.

### **Journal import**

Upload journals from Excel using the standard template to create journals automatically. Possible to follow up with an automated process to post journals.

### **Sales line upload**

Create order lines from Excel template (allocate commission, internal fees, refunds etc.)

### **Intercompany accounting**

From sales order you can post AR and AP transactions directly into other legal entities with complete audit trail.

